

**Mediation Training Testimonials for
Clay Phillips, MBA and
CONSENSUS
CONFLICT MANAGEMENT & MEDIATION SERVICES, LLC
NASHVILLE, TN**

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“Informative and interactive. Enjoyed the practical approach to the training and walked away confident in my ability to mediate. Learning from the examples of others and Clay, our own trial and error through the role playing and lectures from various individuals in their respective fields made both the Family and Civil Mediation Training a valuable experience and tool to add to my practice.”

Mital D. Patel

Attorney / Rule 31 Listed Family Mediator
Knoxville, Tennessee

“Having “endured” another training in Domestic Violence a few years ago, I was dubious about taking this course again, but I was pleasantly surprised to find Clay’s course informative, interactive, and so applicable to real life DV Mediations. I left the class feeling able, and actually looking forward to, conducting a DV Mediation in a way that would be respectful and helpful to both parties. I would highly recommend Clay Phillips’ training to anyone wanting to be an effective mediator.”

Susan B. Orr

Oasis Center, Mediation Director
Rule 31 Listed Mediator
Nashville, Tennessee

“I found Clay Phillips and Consensus Conflict Management & Mediation Services to be a very good program of training. I had previously attended other trainings provided from other providers, and found his group to be well prepared and able to provide me with the information that I needed in the allotted time. I would recommend and have recommended others to attend Consensus Trainings.”

Martelia T. Crawford

Attorney / Rule 31 Listed Mediator with DV training
Cookeville, Tennessee

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(continued)

“This training was an eye opener for me... The classes were presented in a way that broke away old and false concepts and instilled new ideas and skills in a professional and comprehensive manner. As a trained and experienced paralegal I’ve seen the monetary benefits and emotional relief of mediation for clients, the ability to more quickly resolve cases for attorneys, and clearing the docket for the Courts for years. However, the art of neutrality in an adversarial system was a concept difficult to practice until I received Clay’s training.”

Anita Hyche

Paralegal / Rule 31 Trained Mediator
Nashville, Tennessee

“Clay... thanks for the training. I appreciate your efforts on our behalf, your patience and your talents. I will see you again.”

Joe W. Henry Jr.

Attorney / Rule 31 Listed Mediator
Pulaski, Tennessee

“The training was an incredible learning experience. Clay is an exceptional and knowledgeable trainer. It was an experience like no other. You will never attend a training that you will enjoy more!”

Melissa Farrar, LCSW

Exchange Club
Director of Victim Services
Rule 31 Listed Mediator
Memphis, Tennessee

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"I've been involved with the court system for thirty-eight years, serving the last ten years as the Clerk & Master for Chancery Court. The Family Mediation course offered me skills to enhance my duties as a Special Master, and as a matter of fact, for other areas of my life. I serve on the Administrative Council of my church and I can see ways that it can be used in that area, as well. I would highly recommend Clay Phillips, who was my instructor, and this class."

Merry B. Sigmon, Clerk & Master

Giles Chancery Court
Rule 31 Trained Mediator
Pulaski, Tennessee

"The mediation training led by Clay Phillips of Consensus Conflict Management & Mediation was both professional and educational. It will equip you with sound communication and mediation skills that will help you excel in business, regardless of your occupation."

J. Craig Klope

Masterworks Productions
Rule 31 Trained Mediator
Nashville, Tennessee

*"What a wonderful class. The instructors were more than knowledgeable. Participants are trained to act like a **Mediator** not an **Advocate**. Leave your preconceived notions at the door."*

Jeffrey F. McEvoy

Attorney / Rule 31 Listed Mediator
Memphis, Tennessee

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“Clay took mediation training from me, both family and civil, and was an outstanding student. His background in HR and his other work experience pre-disposed him to find a positive way of handling conflict in the workplace. Clay has a passion for mediation. His enthusiasm and marketing savvy have carried him farther and faster than any student I have ever had. He is a credit to the mediation community. I recommend Clay both as an excellent mediator and as a partner for mediators looking for a way to expand their practice.”

Jean Munroe

President, Jean Munroe Associates
Attorney / Rule 31 Listed Mediator
Mediator Trainer
Knoxville, Tennessee

“Clay Phillips and Consensus Conflict Management & Mediation Services provide the best training, practical role play, and question and answer sessions with each minute executed for optimal service performance. The Trainers model high ethical standards required for TSC Rule 31 Listed Mediators. This training enables a participant to provide premium services upon completion of the courses. Clay Phillips has a passion for mediation that remains in the hearts of his trainees forever. “

Felicia K. Burk, M.Ed.

Behavior Analyst
TSC Rule 31 Listed Mediator
Murfreesboro, TN

“The mediation courses and Clay himself have helped me gain real experience in courtroom situations. These experiences are helping me launch a mediation career and will easily translate to a law career in the near future. “

Brett Pielich, MBA

Law Student / Rule 31 Listed Mediator
Nashville, Tennessee