



## **CONSENSUS**

CONFLICT MANAGEMENT & MEDIATION SERVICES, LLC  
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### **TSC Rule 31 Mediator Training Course Descriptions**

All Mediator Training Courses offered by Consensus Conflict Management & Mediation Services, LLC comply with and are approved by the Alternative Dispute Resolution Commission of the Tennessee Supreme Court, as well as the Tennessee Commission for Continuing Legal Education and Specialization.

Our courses are prepared and developed by Clay Phillips (TSC Rule 31 Listed Family and General Civil Mediator, *Specially Trained in Domestic Violence Issues*), owner of Consensus Conflict Management & Mediation Services, LLC. All courses are presented by Mr. Phillips along with a variety of subject matter experts.

#### **16 Hour TSC Rule 31 Family to Civil Mediator Crossover Training Course.**

This course is offered throughout the year in Nashville, Memphis and East Tennessee cities either during a 40 Hour TSC Rule 31 General Civil Mediator course or in separate, Friday-Saturday classes. The course of instruction is presented in the form of lecture, discussion, role play, instructor/attendee critique and digital video support. Each attendee will portray the role of mediator, the party, and attorney within four different role play scenarios [based on actual, recently mediated civil disputes].

Upon completion of this course, the incumbent will possess the skills to effectively mediate a broad variety of basic civil disputes most commonly occurring in Tennessee's judicial system today.

This course has been approved by the Tennessee Commission for Continuing Legal Education and Specialization for 16.0 Hours CLE credit (14 General and 2 Dual). The cost/tuition for this course is \$450.00 (does not include CLE reporting fee) and requires a minimum attendance of ten participants and a maximum of 20 [first-come, first-served with five attendees in reserve]. All supplies and materials are provided by the training firm. For purposes of TSC Rule 31 certification, this course requires hour-for-hour attendance, with no exceptions.

#### ***Specific areas of instruction include:***

- Tennessee Court Process: Civil Disputes and Mediation
- Negotiation Dynamics and Techniques
- Balance and Neutrality
- Impact of Cultural Dynamics on Mediation in Civil Disputes
- Conflict Resolution Techniques and Concepts
- Ethical Considerations in the Context of Mediation
- Reporting Requirements of the TSC Rule 31 Process
- 4 separate Role Play Scenarios Depicting Current Civil Disputes